

Software, Hosting, Programming Solutions

A cost effective alternative or adjunct to in-house development or programming

Software programming and development is a highly technical skill set. To develop software in-house requires time, skilled manpower, financial resources and equipment. Offshore programming & development is a cost effective alternative or adjunct to developing software in-house.

Tela Technologies (T²) has significant experience designing and implementing programming and software solutions. A wide range of services are available from **product design and development** to **product support and enhancements** as well as **product implementation and maintenance** either remotely or at end-customer sites.

T²'s focused strength is in providing solutions for the Healthcare and Insurance vertical space, including **Business Rule Configuration** for many of the leading claims administration software platforms.

T² has within its ranks software professionals with varied profiles such as project managers, architects, analysts, technology consultants, developers, testers and quality assurance persons. Most have **strong US healthcare domain knowledge** and can provide program and project management experience to manage the process, delivering business solutions on time and within budget.

Tela creates application development solutions within the context of your business objectives and strategies.

The key features of our application development are:

- Predefined methodologies and frameworks
- Structured and managed requirements definition process
- Proprietary tools to improve effectiveness of the development process
- Process-oriented development methodology
- Strong focus on quality and rigorous program management processes

T² can provide you with access to a broad range of scalable, specialized technical skills and equipment. This "on-demand" capability gives you the ability to respond to last minute projects of short duration – mitigating the need and expense of finding and hiring additional resources while allowing your IT team to focus on your core competencies

As a ISO:9001certified organization with SAS 70 attestation, Tela assures quality HIPAA-compliant outcomes and safeguards its client's intellectual property, proprietary software and new development specifications with very high levels of security.



T E L A • *An innovative partner in your success.*

Service Offering

Software Services

- design & development
- support & enhancement
- implementation & maintenance

Web, SFTP, VPN set-up and hosting

Programming Services

- custom applications
- reporting (SSRS)
- testing
- languages & technologies
 - .NET (C#, VB.NET)
 - ASP.NET
 - AJAX

Business Rule Configuration (BRC)

- Tela is the exclusive offshore BPO partner of Trizetto with demonstrated BRC expertise for
 - FACETS
 - QNXT
- Remote (onshore or offshore) or client site staffing options

Technical Expertise

- Analytic and Data Mining (SSAS)
- Data Warehousing
 - Informatica
 - SSIS

Database Expertise

- Oracle
- Microsoft SQL Server
- Sybase

Claims Platform Expertise

- RIMS, QNXT, FACETS, QicLink, Claimfacts, LuminX, WLT, FACTS, MC400, EZCap

General Features

- Demonstrated strong knowledge & expertise of the US Healthcare industry
- Remote (onshore or offshore) or client site staffing options
- Significant cost savings (40-60%) in salary, HR and overhead expenses
- Leverage increased productivity across time zones
- Access to scalable, experienced programming resources
- Contractual agreement with measurable SLAs